

# SECURITY

# SERVING INDIA SINCE 2001

35 OFFICES PAN INDIA 30,000+ WORKFORCE

INDIA'S ONE OF THE BEST SECURITY & FACILITY MANAGEMENT COMPANY

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# **ABOUT US**

Rakshak Securitas Pvt. Ltd. has the pleasure in introducing ourselves as a Security & Facility Management Company with an excellence of more than 20 years. We have PASARA license to operate in the 18 States/UTs viz Andhra Pradesh, Bihar, Chandigarh, Delhi, Gujarat, Haryana, Himachal Pradesh, Jharkhand, Karnataka, Madhya Pradesh, Maharashtra, Odisha, Punjab, Rajasthan, Tamil Nadu, Telangana, Uttarakhand, and Uttar Pradesh.

We also have ISO Certifications like ISO-9001:2015 Quality Management System, ISO-14001:2015 Environmental Management System, ISO-27001:2013 Information Security Management System, ISO-45001:2018 Occupational Health & Safety Management System and SA-8000:2014 Social Accountability Management System.

Rakshak has its registered office, Head office and Operational office in Delhi. Rakshak has its branches in more than 20 States/UTs.

We have more than Six hundred satisfied clients spread all over India that include Public Sector Undertakings (PSUs), Government Establishments, Indian Railways, Defence Establishments, State Guest Houses/Bhawans Corporate & Industries, MNCs, Banks, 4 Star Hotels, Prestigious Universities, Colleges, Institutions like IITs, NITs, Schools, and Housing Societies where we are providing our professional services.

Title	Address
Registered Office	T-5, Plot No.12, Manish Plaza-III Sector-10, Dwarka, New Delhi-110075.
Corporate Office	T-301, 302, 304 & 309 Plot No: 11, Tirupati Plaza, Pocket-IV, Sector-11, Dwarka, New Delhi-110075
Training Center	Plot No. 14-15, Vivanta Residency, Matiyala Extension, Near Allahabad Bank, Matiyala, New Delhi- 110059
Contact	Tele – 011- 45751807-812, Tele Fax – 011-42760103 Mobile : 9818662052
E-mail ID	admin@rakshaksecuritas.com
Web	www.therakshakgroup.com

#### **LOCATION & BRANCHES**

#### **BRANCH LIST**

S. No.	State	Address	Contact No.
1.	Registred Office	DELHI : T-5, Plot No-10, Manish Plaza-III Sector-10, Dwarka, New Delhi-110075	9212580185
2.	Corporate Office      DELHI: T-310,302 & 309 Plot No. 11, Tirupati Plaza, Sector-11, Dwarka, New Delhi- 110075		9212580186
3.	Administration & Central Recruitment    DELHI: Plot No. 14-15, Matiyala, Extn. Near Allahabad Bank, Matiyala, New Delhi-110059		9212663517
4.	Procurement and Foundation <b>DELHI:</b> Plot No. 14-15, Matiala, Extn. Near Allahabad Bank, Matiala, New Delhi-110059		9212663520
5	Andhra Pradesh	Vijayawada : Door No-12-1720/1, Mahanadu Area Tadepalli, Guntur, Andhra Pradesh- 522501	8929532868
6	Bihar	<b>Patna:</b> 102, 1st Floor, B-98 Housing Colony, Panch Shiv Mandir, Lohianagar, Kankarbagh, Patna, 800020	9430934925
7	Chandigarh	<b>Chandigah :</b> Office No 8, First Floor, Tiwana Complex Butrela, Sector-41B, Buterla, Chandigarh- 160036	
8.	Chhattisgarh	attisgarh Chhattisgarh: Flat No-301, Block No-D Third Floor, Situated at A.I. (Iassie, Vidhansabha Main Road Khamardih, Shankar Nagar Raipur	
9	Delhi	Dwarka : 421, 4th Floor, City Center Mall, Sector-12, Dwarka, New Delhi-110075	9643310803 9971103281
		<b>South Delhi:</b> House No-B-6, First Floor, Flat No-1, Front Side B-Block, Main Road, Aali Extension, Sarita Vihar, New Delhi-110076	9643304372
10.	Gujarat	Anjar: Plot No. 19, Unicorn Enclave, Varsamedi, Anjar, Dist of Kachchh-370110	9911131177
		Gurugram: Flat no. B2 12A010 ,13 Floor,Plaza@106, Near Daulatabad, Gurugram, Haryana 122006	9582958877
11.	Haryana	Gurugram: Sector 106, Plaza @106, A4 Block, 301 Near Daultabad Village Gurugram 122006	9643306284
		Gurugram: Spaze IT Park Tower B 3rd Floor, Office No 32 Sector-49 Gurugram-122018	9419224998
		Panchkula: SCO-91, Mansa Devi Complex, Sector 5, Panchkula, Haryana -134114	7669157839
12.	Himachal Pradesh	Mandi : Plot No. 480/110/8, Riverdale Colony, Behind Petrol Pump Colony, Sauli Khand, Mandi HP	9877055389
13.	Jharkhand	Ranchi : F-33, Ayodhya Enclave, Deepa Toli, Bariyatu, P.S Sadar, Ranchi, Jharkhand-834009,	8929532868
14.	Karnataka	<b>Bengaluru :</b> 429, Ground Floor, 10th G-Main Road, 75th Cross 6Th block Rajaji Nagar, Bengaluru-560010	8929532868
15.	MadhyaPradesh	Bhopal : H.No. 506, C-1, Sagar Green Hills, Bhopal, Madhya Pradesh - 462042	9713860007
16.	Maharashtra	Mumbai : 54, 5th Floor, A-Wing, Silver Astra J.B Nagar, Andheri East, Mumbai-400059	9212618253
		<b>Nagpur :</b> Plot No. 38, Waghmare Lay Out, Isasani Road, Wagdhara, Nagpur - 441110	9970394509
17.	Odisha	Balasore : Remuna Golai, Dadhibaman Nagar, Near Starway Hotel, Balasore, Odisha-756019	9450801530
18.	Puducherry	<b>Puducherry:</b> JVKA PARADIST Ground Floor J2 Plot No-217, Bharathiar Street 4 cross, Jeyamoorthy Raja Nagar, Pondicherry-605004	9677730650
19.	Punjab	Muktsar : 1st Floor, Vohra Gun House, Bawa Sant Singh Road, Muktsar, Muktsar, Punjab, 152026	9877055389
	Rajasthan	Jaipur : House No. 34/337, SECTOR- 3, Pratap Nagar, Sanganer, Jaipur, Rajasthan	6378411184
20.		Jodhpur: Second Floor, Office No-201, Osho Tower, Opposite Biba Showroom, B-Road Sadarpura Jodhpur- 342001	8929532868
20.		Bikaner: Himtasar House Museum Circle Civil Line,Bikaner Rajasthan-334001	9643306284
		Kota : House number- H-3, Shivam path, Vasundhara Vihar, Bajrang Nagar, Kota, Rajasthan 324002	9950273929
21.	Tamil Nadu	<b>Chennai :</b> 126B/1A, 2nd Floor, Sanjay Enclave, Vandalpur Kelambakkam road, Mambakkam, Chennai- 600127	9677730650
22.	Telangana	<b>Hyderabad:</b> H No. 6-43/34, Plot No. 34, Executive Enclave Colony, Venugopalrao Nagar, Near Nexgen Cricket Academy, Alwal, Hyderabad, Hyderabad, Telangana, 500010	7710039601
23.	Tripura	Agartala: Paschim Noabadi, Bodhjungnagar, Agartala West Tripura	8076232338
	Uttar Pradesh	Lucknow: GF-151, Khazana Market, Aashiana Colony Kanpur Road, Lucknow- 226012	7088204332
24.		<b>Varanasi:</b> N10/63,F-4-B, JPS Nagar, Kakarmatta, Post Bazardiha, Dist. Varanasi UP-221109	9889611496
		Greater Noida: A-36, Sector P-4, In front of ICON Tower, Greater Noida, Gautam Budhha Nagar, UP	8588879148
25.	Uttrakhand	<b>Roorkee :</b> L-1, South Civil Line, Opposite State Bank Mohanpura, Roorkee, Haridwar, Uttrakhand- 247667	9001206021
26.	West Bengal	<b>Kolkata:</b> 1A, Vansittar Row, B.B.D Bag Kolkata-700001	8929532868 8076232338



#### **REGISTRATION AND CERTIFICATION**

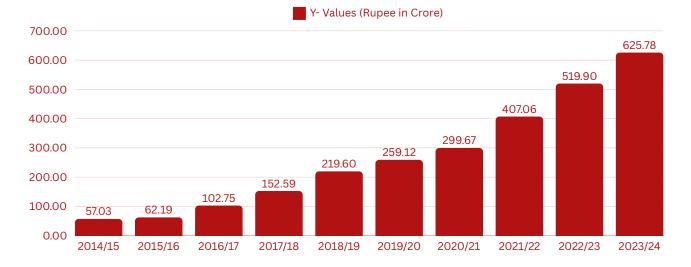
Title	Registration Number	
Company Registration	No:U74120DL2007PTC163229	
MSME	Certification-UAM-DL10E0001416	
EPF Registration	Registration No : DL-26944	
ESIC Registration	Registration No : 11-10-62162-101	
Labour License	License No. 2011007228	
PAN Number	AADCR6485N	
TAN Number	Der DELR/146658	
GST Number	GST Number 07AADCR6485N2ZN	

#### **ISO CERTIFICATES**

Title	Details
Private Security Operations Management System	ISO 18788:2015
Outsourcing Product Lifecycle	ISO 37500:2014
Social Accountability System	SA 8000:2014
Facility Management System	ISO 41001:2018
Information Security Management System	ISO/IEC 27001:2013
Information Security Management System	ISO/IEC 27001:2018
Information Security Management System	ISO 27001:2022
Occupational Health & Safety Management System	ISO 45001:2018
Quality Management System	ISO 9001:2015
Environmental Management System	ISO 14001:2015
Human Resource Management	ISO/TC 260
Information Technology — Service Management	ISO/IEC 20000-1:2018
Risk Managements	ISO 31000 :2018
Human Resource Management -Guidelines on recruitment	ISO 30405:202



#### **GROWOTH STORY : TURN OVER IN CRORE RUPEES**



N.B.: Company has not incurred any loss since its incorporation.

# <section-header>MANPOWER ON ROLL • of of opervisory Staff operations Staff \* operations \* ope

Staff 32436 TOTAL MANPOWER: 33556



# MANAGEMENT APPROACH

#### **DEPLOYMENT PLANNING**

- Daily Deployment is checked by site supervisor/ in-charge as per physical availability of deployed personnel.
- Daily reporting to site authorities and Branch Manager.
- Weekly reporting to VP Operations.
- Monthly reporting to Head Office.
- Check List based reporting and monitoring mechanism and SOPs are being followed.
- Quick response teams have been formed and being monitored for their response timelines.
- Quality team reviews all quality standards and conduct internal quality audits for all locations.

#### CAPABILITIES

- Operations Room works for 24 x 7.
- Branch wise operations for efficiency & quick response team.
- Provides Security & Facility Management Services on a short notice.
- Weekly Feedback Report & surprise check for alertness.
- Fortnightly Meeting with the Client.
- Immediate grievance redressal team.
- Special Team for Emergency.
- Regular Strict supervision & daily check for turnout.
- Special Training on Soft skills, ethics & manners.
- On Site Training.

#### TOTAL QUALITY MANAGEMENT PROGRAM

- Rakshak Securitas Pvt Ltd has, is and will continue to adhere closely to the philosophy of Total Quality Management (TQM). This involves exceeding our customer requirements and expectations for all of our products and services.
- We believe we will have a competitive edge by engaging all employees and to use the appropriate TQM tools in the correct combination to serve our customer needs. We will continually strive to understand, maintain, communicate, and improve our TQM system.

- One of the goals of TQM is to prevent problems or defects from occurring rather than detecting and correcting them after they have occurred. This is done by putting in place standards, procedures, organization, resources, customer service, training etc. which will result in improved quality for customers.
- Rakshak Securitas Pvt Ltd aims to deliver the highest quality of service to its clients in keeping with the highest standards and best practices of our industry. Our overall goal is to achieve complete customer satisfaction and success by providing a contracted security service which meets all relevant requirements of not only our Industry but also the requirements of each individual client.
- We have a strong Quality Team and periodic audits and surprise checks are being conducted by the team. Quality Team visits each and every location. Following are the key features of our Quality Team:-
  - (a) It directly reports to the Managing Director of the company.
  - (b) It ensures all requisite compliances.
  - (c) Ensure physical and electronic surveillance as the requirement of the client.
  - (d) Operations Team has to follow the suggestions made by the Quality Team for its effectiveness.

#### RECRUITMENT

The application process involves completion of applicant forms as well as a test to assess applicants' ability to understand and write in English or any other required language.

- The Company has immaculate database of trained manpower as per the requirement of client.
- The selected candidates are verified for credentials locally and through police verification.
- The medical examination for all the selected candidates is carried out and only medically fit candidates are deployed.
- The qualification and experience of each position is matched with requirements as referred in Tender.
- The shortlisted candidates are presented for interview by concerned officials designated by the client.
- Every deployed staff is made aware of work manual of site.
- Operations manager ensures that the work manual is being followed in latter and sprit by every deployed staff.
- Periodic feedback from immediate supervisor/ officials designated by the client is obtained.
- Monthly meeting with site officials for effectiveness of services.

#### **DEVELOPMENT AND RETENTION OF PERSONNEL**

We make sure that candidates understand what is expected of them. Before they are hired, we explain the aspects of their role and reinforce these expectations during training. They are explained that they are working with the company towards a common goal to create loyalty and a sense of belonging.

- Strong deployment plan.
- Customized training as per requirements of clients.
- Enrolment of only right talent on site itself.
- Continuous training till stabilization of the site.
- On Job Training.
- Periodic Health Checkups.
- Ensure all statutory compliances.
- Disposal of timely wages is our key strength.
- Various Employee Welfare Schemes like Advances, Marriage Grant, Welfare Loans etc.
- Empathically approach towards employees

**NOTE:** WE ARE THE ONLY ORGANISATION IN INDUSTRY TO DISPENSE THE WAGES WELL BEFORE THE TIME. ALL THE WAGES ARE DISPENSE THROUGH BANK ONLY.

#### TRAINING PROGRAM

We have MoUs for training is various States including the The Training Team of Rakshak Securitas Pvt Ltd imparts training in following parts:-

- Our training managers provide on-site orientation training as per the requirements and guidelines.
- Our company provides fire & safety training to our deployed staff in coordination with concerned officials of the site.
- We provide first aid, quick response and disaster management training to our deployed staff in coordination with officials.
- The periodical on-job training is provided as per requirements.
- Our Operations department takes regular training feedback in order to ensure effectiveness of training.
- Initial Training at joining.
- During commissioning of site, customized training is imparted for each and every site including electronic surveillance system.
- Periodical On Job Training and Soft Skills Training.
- Conduct in public and correct wearing of uniform.
- Physical fitness training.

- Physical security, security of the assets, security of the building or apartment, personnel security, household security.
- Fire fighting.
- Crowd control.
- Examining identification papers including identity cards, passports and smart cards.
- Should be able to read and understand English alphabets and Roman numerals as normally encountered in the identification documents, arms license, travel documents and security inspection sheet.
- Identification of improvised explosive devices.
- First-aid.
- Crisis response and disasters management.
- Badges of rank in police and military forces.
- Identification of different types of arms in use in public and Police.
- Use of security equipments and devices (for example; security alarms and screening equipments).
- Leadership and management (for supervisors only).
- Observations, handling unidentified objects, conducting anti-sabotage checks, handling equipments and special requirement for those who have to do body protection.

#### **TECHNOLOGY MANAGEMENT SYSTEM**

Rakshak Securitas Pvt Ltd is using dedicated tailor-made software for our business processes, payroll, billing, enrolment etc. This software helps in maintenance of records of employees as well as that of clients and ensures transparent system for payroll, billing etc. It also helps in providing data to clients on demand. Apart from this, the following devices are also used by the company:-

- Software based Electronic Visitor Management System.
- Accurate attendance is obtained through Biometric Attendance System.
- GPS enabled surveillance system to ensure safety and security of man and material.
- Equipments used by Security personnel:-
  - (a) Door Framed Metal Detector (DFMD)
  - (b) Hand Held Metal Detector (HHMD)
  - (c) Under Vehicle Search Mirror
  - (d) Wireless Communication System (Walky-Talky etc)

#### VALUE ADDED FEATURES

Rakshak Securitas Pvt. Ltd. is a leading Professional company having ISO 9001:2015 Quality Management, SA 8000: 2015 Social Accountability, OHSAS 18001:2007 Occupational Health and Safety Management Systems. Rakshak has its own central training academy at Dwarka Delhi. To get the best talent Rakshak has its own recruitment centre. Only those undergo training who clear the bar of Police Verification. The trained, alert and smartly uniformed Guards of Rakshak performs the tasks of checking unauthorized entry, stopping trespassers, controlling entry and exit gate, securing assets and material from loss, theft and pilferage, maintaining fire fighting equipments and guiding visitors after checking their vehicles with Under Carriage Mirror.

- To strengthen operations Rakshak's Patrolling team visit every site on regular and random basis, team checks the Security staff deployed at the site and take feedback from the client.
- Rakshak is proud to state that strength of its Security services is its trained security guards, executives and managers who are the veterans from the Army, Air Force, Navy and Paramilitary forces having more than 25 years of experience as its assets. Rakshak uses latest, sophisticated and scientific equipments. This ensures maximum security of your Prestigious Premises.
- All the responsibility of statutory compliance of minimum wages, ESI/EPF and antecedent verification or any legal matter concerning Security staff rests with Rakshak Securitas Pvt. Ltd. By taking security services from Rakshak our client can solely focus on their business. That is to say we have manpower, machine and methods to provide you security and keep you away from worries at all times.
- Rakshak has less overhead cost as compared to top MNCs in the field, which enable Rakshak to deliver better quality of service at a reasonable price.
- The undersigned always remains in touch with its clients directly to know the valuable feed back to update the training programme.
- Rakshak has clarity of thought in relating the quality of operations to three factors i.e training, supervision & timely payment of wages through Bank only.
- Rakshak emphasize upon the training as an important factor which is evident from PSARA Act. The following unique features of training at Rakshak make the difference:-
- Onsite training at the assignments and refresher training for short duration at the training centre keep the Guards/ Supervisors updated and helps increasing their morale / motivation level.
- Rakshak design the onsite training program based upon the requirements of the assignments /clients.

- Rakshak make training more effective by multi dimensional approach to it by making it more interesting and interactive by role playing, asking questions and quoting relevant examples.
- Rakshak emphasize upon the latest factor i.e. facilitation. This is achieved by the art of public dealing.
- Rakshak emphasize upon ethics and personal grooming.
- Rakshak ensures hiring and placing right talent as the requirements of clients.
- Rakshak has a very strong employee verification system.
- Rakshak is best in industry in dispersal of salaries well before time.
- We conduct regular health checkup of employees and ensure employees welfare at all time.
- Rakshak has a Quick Response Team to handle the situation in case of any unwarranted incidents.

# EMPLOYEE RECOGNITION PROGRAM

#### **SECURITY SERVICES**

#### SECURITY STRATEGY

- Robust Intelligence Collection Network.
- Good communication
- Regular drills for prompt intrusion detection
- Faster response by QRT.
- Guard monitoring system.
- Proper check & Preventive Violence, Theft etc. Reduce/Defuse Crowding
- Conduct of Regular Security & Fire Drills.
- Extensive use of Wireless radio communication for effective monitoring, control and response

#### FUNCTIONING OF SECURITY COMMAND CENTRE

- Monitor real time security of all the sites
- Plan the frequency and routes of Guard Tour System and QRT
- Generate Daily MIS as required
- Record all the incidents and action taken
- Collect, collate and interpret all the actionable intelligence
- Dispatch QRT to point of emergency
- Mobilise additional resources in Emergency as per situation
- Inform Stake holder in accordance with Communication Tree in case of emergency

#### PATROLLING PARTY

- Monitoring of likely routes of ingress.
- Effective domination of the perimeter by inner, middle and outer perimeter patrolling.
- Detection and control of intruders and unauthorised persons in restricted area.
- Detection of abnormal behaviour.
- Proper Check of ID and Visitor passes to detect any trespassers
- Checking of Critical Assets
- Patrol Guard Monitoring by SO & SS on duty to ensure that patrolling party carries out patrolling as planned.
- Respond to emergencies

#### TRAFFIC REGULATION

- Proper checking of ail the vehicles at Entry & Exit points.
- Management of bottleneck intersections to ensure smooth traffic flow.
- Prominent display of traffic signage and traffic signals.
- Special attention on sections where both vehicular and pedestrian movement is permitted.
- Effective Public Address System for Crowd control and traffic management.
- Smooth management of crowd to avoid large gatherings at one place.
- Quick response to the any mishap and immediate clearance of crowd gathering around it.
- Immediate medical attention for persons in need.

#### PARKING MANAGEMENT

- Proficient Token Management System at Entry and Exit points to avoid traffic jams.
- Guidance for vehicles searching for vacant parking spaces for smooth transition.
- Proper signage and guidance for entry and exit routes.
- Quick response to the any mishap and immediate clearance of obstruction to avoid traffic jam.
- Provisions of Hand Held Traffic Baton Lights for smooth traffic management.
- Designated manpower for management of reserved and VIP Parking spaces.
- •

#### X-RAY SCREENING AND BAGGAGE MANAGEMENT

- Operation of Baggage Screening by Baggage Scanner or otherwise to prevent the entry of unauthorized items/material.
- Quick and Swift baggage screening to ensure proper scanning and avoid large ques.
- Management of Cloak Rooms with token system for depositing of prohibited items.

- Trained staff for immediate identification and prevention of entry of subversive materials in the premises.
- Public address system for lost and found items.
- Protection of Baggage from Thefts or damages.

#### VIP SECURITY AND ESCORT MANAGEMENT

- Availability of required number of Ceremonial Uniforms for the Guards in the event of VIP Visits.
- Trained Guards under the guidance of retired Defence Personnel for display of smart movements like Marching, Saluting, Turning, Guard of Honour etc.
- Maintain itinerary of all VIP Visits for smooth transition.
- Escorting of VIPs to their desired places of visit.
- Protection of VIPs from overcrowding by the means of Human Chain etc.
- Proper regulation of movement of VIP Vehicles.

#### FIRE HYDRANT MANAGEMENT IN PARKING AREA

- Deployment of Fire Trained Security personnel for extinguishing the fire through Fire Extinguishers and other Fire Fighting Equipment.
- Awareness to all security personnel for location of all available Fire Valves, Fire Hydrants and other equipments and its operation.
- Proper checking of functioning of all available Valves, Fire Hydrants
- Taking care of all equipment and prompt reporting of any leakages etc.
- Assistance to Fire Fighters in case of any fire incident.
- Active Participation of Security Staff as their roles in Disaster Plan in emergency situations.
- Trained to work on Evacuation Plan for evacuation of man and material in case of emergency situations.

#### OVERALL SECURITY MANAGEMENT

- Protection of Property and Personnel.
- Protection of Cash and Documents, Static or in transit from burglary etc.
- Regulation of Access Control at all Entry/Exit Points preventing Trespassing, Unauthorized Parking, Squatting, Vandalism and to ensure timely reporting of any violation.
- Responsible and Sincere Approach in attending security threats like thefts, pilferage, trespassing, eve teasing, criminal acts.
- Smooth liaison with Local Administration and the Police in order to maintain congenial environment.
- Adherence to the Standard Operating Procedures (SOPs) issued by the Officials.
- Formation of Investigation Cell to carry out investigation of the thefts, accidents and other matters of serious nature.
- Provision of periodic On-Site, On Job Training as per requirements specific to Clients/Sites.

- Any other job assigned by officials in the interest of overall Security.
- Effective crowd management to ensure that no place is overcrowded.
- Widespread Public Address System for information and guidance to visitors.
- All Security personnel feel pleasure to help the visitors with smile

#### **OUR STRENGTHS**

- Presence in PAN India
- Corporate & Regional Office in Delhi
- PSARA Licenses of 13 States
- Strong recruitment & verification system
- Training & skill development system
- Efficient reporting, response & monitoring system
- Client satisfaction survey and quality audit
- Statutory compliances
- Medical insurance cover, Leave & privileges to all
- Employee welfare & Internal Loans from company to employees
- We ensure qualitative and best practices
- Feedback mechanism and quick response makes us different from others

#### **HOUSEKEEPING SERVICES**

We, Rakshak Securitas Pvt Ltd, offer proficient maintenance services to clients across different industries. We strive to offer wide range of services with mechanized housekeeping services being one of them. We offer different types of housekeeping services to suit the need and requirement of clients. Our teams of housekeeping personnel's are knowledgeable, experienced and trained to offer you efficient services in following fields :-

#### MECHANIZED CLEANING

- Mechanized Cleaning involves cleaning & maintenance of residential as well as commercial complexes such as malls, Hospitals, IT Parks, industrial premises, educational institutions, and other corporates. The main objective of companies offering mechanized housekeeping services is to create a clean and hygienic environment.
- Mechanized housekeeping services include everything from dusting and moping to cleaning of floors, window panels, glasses, floor scrubbing, floor polishing, vacuum cleaning, machine cleaning and maintenance, pest control and fumigation in an apt manner. The said tasks are performed by trained professionals who efficiently perform all sorts of cleaning works of residences, offices and hotels.

#### CLEANING AND SWEEPING (INSIDE/OUTSIDE BUILDING)

- Cleaning of Rooms/Chambers/Labs, Staircase, Door, Fire extinguishers/ Hydrants and Hose Reels.
- Cleaning and dusting of all Door Handles, Lift Door Furniture, Glasses, Name Plates, Telephones, Computers, Cobwebs, Doormats, Electric Switches, Terrace and Waste Material.
- Cleaning of External Surface including Glass Façade, Structure at entrance Plaza at all Heights.
- Cleaning of Paved Corridors, Outside Walls and all Roads.
- Sweeping of Parking Area, Other Roads, Sewerage Lines and Drains.

#### CLEANING AND SWEEPING OF ATTACHED & GENERAL TOILETS

- Cleaning of Toilets with Cleaning Agents (Deodorant Phenyl/ Washing Powder/Acid with placement of Naphthalene Balls.
- Cleaning of Floor, Side Walls, Doors & Door Handles, Wash Basin & Surroundings, External Taps, Mirrors, Commodes, Urinals, Dustbins cleaning and clearance.

#### GARBAGE COLLECTION & DISPOSAL AND PEST CONTROL

- Disposal and Transportation of all Wastage to Authorized Dumping Facilities.
- Pest Control Spray in all the Office Rooms, Record Rooms and Stores.

#### LAUNDRY SERVICES

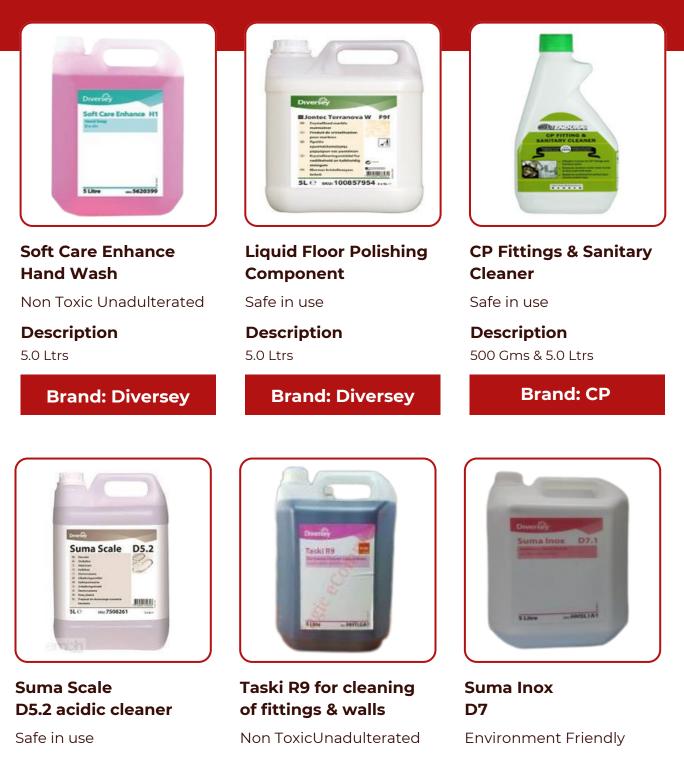
- Laundry Services Including Washing and Hot Pressing of the Residents' Clothing, Household Linens and Other Kinds of Laundry as required.
- Collection, Transportation and Delivery of Laundry to & Fro Designated Locations/Rooms with Close Supervision and Hygiene

#### GARDEN AND PARK MAINTENANCE

- Maintenance and Upkeep of Grounds & Other Play Areas.
- Pest Control Spray in all the Office Rooms, Record Rooms and Stores.
- De-weeding work for Lawn Areas with required Eqpt including Cutting, Trimming, Making Good in Levels.
- Making Beds, Mulching for Trees, Shrubs & Ground Covers at Beds, Mixing of Manure for Trees.
- Replacement of Damaged Grass, Trees, Power Plants, Shrubs and Hedges.
- Anti-termite Treatment of Damaged Leaves and Branches.
- Dusting /Wiping of Benches, Dustbins, Chairs, Fountains, Rows, Swings and Play Equipments.
- Up-keeping of Gardens with Seasonal Plants in Lawns/Beds/Orchids.
- Maintenance of Potted Plants (Indoors & Outdoors).
- Removal of Fallen Dry Leaves and all types of Waste Material and its
  Disposal

# **CLEANING MATERIAL USED**

Specialized service like deep cleaning, carpet cleaning



**Description** 5.0 Ltrs

Brand: Diversey

**Brand: Diversey** 

Description

5.0 Ltrs

**Brand: Diversey** 

Description

5.0 Ltrs polish for use on

stainless steel surfaces

# **CLEANING MATERIAL USED**

Specialized service like deep cleaning, carpet cleaning



#### Taski Spiral HD Floor Cleaner

Safe in use Excellent Formulation

**Description:** 500 Gms & 5.0 Ltrs

#### Brand: Diversey



NOBILE Protects Calcareousnatural stone floors Safe in use

**Description:** Description: 500 Gms & 5.0 Ltrs

#### **Brand: Diversey**



#### **Odour Neutralizer**

Safe in use & Easy Refills

**Description:** Hygiene's automatic, user friendly and battery operated

#### **Brand: Pudumjee**



#### Stride JFlex for Washable surfaces

Safe in use Environment Friendly

**Description:** 1.0 Ltr & 5.0 Ltrs

**Brand: Diversey** 



#### TASKI / Diversey RI: Cleaning & Sanitizing of BathroomToiletsurface

Safe in use Environment Friendly Description: 5.0 Ltrs

**Brand: Diversey** 



TASKI /Diversey R3: Glass cleaner

Safe in use

**Description:** 10.0 Ltrs & 20.0 Ltrs

**Brand: Diversey** 

#### MACHINES USED FOR MECHENIZED CLEANING



#### MANPOWER SERVICES

We specialize in providing fresh / trained manpower on contract as per the specific requirement of the client. We select and match employees to the job provider's work and environment. These people are taken on our payroll. We pay them regular salaries with statutory benefits and handle all the legal compliances and government regulations. The client organization just receives a single invoice every month. The contractual process is not just a one-way process; we also take the Company's employees on our rolls if any such need arises. Thus, we provide greater flexibility for the client organization. If required by the client organization, we also conduct skill enhancement programmes for the recruited candidates in order to enable them to be hands on soon after being assigned work responsibility by the client organization, thus resulting in saving of valuable time for the organization. Our Contract Staffing Services includes

#### RECRUITMENT

We have resource pool ready for over 50 fields. Our team of expert recruiters with access to multiple job portals and our in-house resume database will be able to source suitable candidate for your requirement with minimum possible time.

#### **ON BOARDING**

First week on the job for the new employee are critical to their ability to fit on and become as productive as possible in less time. We ensure the candidates get a smooth on-boarding with minimum involvement from client side.

#### PAYROLL PROCESSING

Our flexible service is designed to take into account our preferences, systems, and methods of working. We will manage the entire payroll system to make sure that secure and timely payment to employees and also ensure that you meet your obligations as an employer. We simplify the complexities of the process by offering a highly comprehensive payroll processing service.

#### LEGAL COMPLIANCES MANAGEMENT

We manage all statutory compliance of all the applicable legal provisions, rules and regulations to maintain the ethical conduct of affairs to avoid any future risks and future complications at work. Being an experienced recruitment company, we maintain a 100% statutory compliance record with regards to both its employees and its clients. Our strong focus on Statutory Management and Statutory Compliance in HR has enabled us to develop a highly sophisticated infrastructure designed to manage large sale and diverse requirements of our clients across India.

#### EMPLOYEE ADD-ON BENEFITS & REIMBURSEMENTS MANAGEMENT

Benefits such as Health Insurance, Accidental Insurance, ESI etc for the candidates

# SECTOR SERVICED

RAKSHAK is financially able to provide customary & customized solutions

- Corporate
- Financial
- Government
- Hospitality
- Health Care
- Training
- Education
- Retails
- Logistics
- Infrastructure
- Events
- Public Spaces
- Residential
- Manufacturing
- Telecom

#### SOME PRESTIGIOUS CLIENTS





#### **RAKSHAK SECURITAS**

"An ISO Certified Company with PSARA License of 18 States"

#### **"PRIDE OF THE NATION"**

"

By Home Minister of India Shri Rajnath Singh to MR. VINAY KUMAR SINGH



#### "BEST INDUSTRY AWARD"

By Union State Minister of Labour & Empowerment Shri Bandaru Dattatreya

MR. VINAY KUMAR SINGH











- PRIVATE SECURITY OPERATIONS MANAGEMENT SYSTEM (ISO 18788:2015)
- OUTSOURCING PRODUCT LIFECYCLE (ISO 37500:2014)
- SOCIAL ACCOUNTABILITY SYSTEM (SA 8000:2014)
- FACILITY MANAGEMENT SYSTEM (ISO 41001:2018)
- INFORMATION SECURITY MANAGEMENT SYSTEM (ISO 27001:2013)
- OCCUPATIONAL HEALTH & SAFETY MANAGEMENT SYSTEM (ISO 45001:2018)
- QUALITY MANAGEMENT SYSTEM (ISO 9001:2015)
- ENVIRONMENTAL MANAGEMENT SYSTEM (ISO 14001:2015)
- COMMERCIAL ESTABLISHMENT OF LABOUR LICENSE
- REGIONAL PROVIDED FUND CERTIFICATION
- EMPLOYEE STATE INSURANCE CORPORATION CERTIFICATION
- MEMBERSHIP CENTRAL ASSOCIATION OF PRIVATE SECURITY INDUSTRY



### WHY ARE **WE THE BEST OPTION ?**

With right techniques in place we can aim to reduce operational expenses remarkably. We completely and minutely assess our clients' requirements and objectives and present what is specifically suited for them.

We are conscious of the fact that our business goals have to support and enrich the environment. We believe everything is possible.

Unlike other companies who believe in subletting their tasks, we are a company who take on the complete work and execute with our own resources.

# CONTACT



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## 🖂 Email

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